



## RETURN AUTHORIZATION FORM

RMA # : \_\_\_\_\_ Date : \_\_\_\_\_ Account # : \_\_\_\_\_

Company : \_\_\_\_\_ Phone : \_\_\_\_\_ FAX : (    ) \_\_\_\_\_

Address : \_\_\_\_\_  
Contact Email Address

NOTE :ORION RMA ONLY authorizes the return for repair and replacement under manufacturer warranty. RMA Dept. has the right to refuse any service on the non-warranty Orion monitors.

**Please Follow The Guidelines listed below when returning your units to RMA Department**

- 1 . Customer **MUST** contact ORION Images Corp. for return merchandise authorization number to return at any time
2. All return monitors **MUST** have a serial number with a copy of purchased invoice and Mark RMA# on the outer package
3. Items returned for credit **MUST** be in the original package with all accessories (i.e remote control, user manual, cable and etc) and **MUST** be in the resellable condition. Improper packing may void the warranty
4. Orion Warranty does not cover damage, deterioration or malfunction resulting from: accident, misuse, neglect, damage to , or abuse of, the surface of the product as cosmetic damages
5. The RMA number is good for **30 DAYS** from issue date and use this form as the packing list to ensure proper handling
- 6 . Label packages as follows : **Attn : RMA Dept ORION Images Corp 7300 Bolsa Ave Westminster CA 92681**

Model #	Serial #	Problem / Condition	Purchase Date	Invoice/PO Number	Memo

\_\_\_\_\_

ORION® Authorized Signature Customer Signature

RMA Department USE only					
RMA Issue date	Unit Received Date	Unit Received Condition	Repair / Exchange	Credit	Return memo